

For Immediate Release



July 21, 2005

ICS Telecom is pleased to announce its selection by Upstate New York Transplant Services (UNYTS) to install Voice over IP telephone service for their new offices at 110 Broadway in Buffalo.

UNYTS evaluated proposals from several Western New York organizations offering telecommunications solutions and chose the ICS Telecom offer of Mitel's 3300 IP platform for several reasons:

- Local company, long term community presence
- Ability to provide "Resiliency" (failover) from UNYTS Headquarters to its remote operation in Syracuse ensuring maximum "up-time"
- Ease of operation with Mitel's IP Desktops
- Full implementation plan including Call Recording, Messaging, and user instruction throughout UNYTS facilities

With this installation ICS Telecom will supply identical functionality to the Central New York Eye and Tissue Bank in Syracuse. The two sites will be seamlessly connected via Voice over IP channels providing state of the art communications to this valuable community service provider.

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About ICS Telecom:

ICS Telecom provides, installs and maintains technology and networking voice and data solutions for business organizations throughout Western and Central New York. Headquartered in Rochester, ICS Telecom has operated continuously since 1976. Visit ICS Telecom at www.icstelecom.com

About UNYTS:

Upstate New York Transplant Services, Inc. (UNYTS) is a non-profit organization authorized by the federal government to accept anatomical gifts for transplantation and/or medical research. Established in December 1981 through the combined efforts of area transplant hospitals and the medical school of the State University of New York at Buffalo, UNYTS is operated under the direction of a community board of directors. The operating funds for the organization come from acquisition fees charged to hospitals that perform transplants. Visit UNYTS at www.unyts.org

About Mitel:

Mitel is a world-class supplier of advanced PBX and IP Telephony products and services. Mitel offers a portfolio of voice, messaging, collaboration tools, as well as software applications designed to enhance business communications. Visit Mitel at www.mitel.com