

## Mitel Files IPO



Mitel announced that it has filed registration and preliminary prospectus for an initial public offering of its common shares. Morgan Stanley, RBC Capital Markets, and Merrill Lynch are among a group of firms that are part of the underwriting syndicate. ICS and Mitel enjoy a 28 year history.



[www.icstelecom.com](http://www.icstelecom.com)

## VOIP STARTER PACK

ICS is pleased to announce a new VOIP Starter Pack—with a great price and all the features you need. You get:

- Core Control, voice mail
- 8 Port Switch
- 4 Telephone Line Ports
- 5 Desktop Units
- Under \$ 5,000 !!



## Implementing VOIP? Protect your Network Now

In the next 3-4 years analysts believe that IP based systems will have as much as 90% of the telephone system market. With the growing adoption of VOIP, many firms may not be looking as closely as they should in the area of security—and protection against spam, jamming, fraud, and other maladies.



Many newly reported attacks appear focused on endpoints and the systems, applications and soft phones that are managing one's desktop device. Creative attackers are known to capture voice conversations, spam connections with signaling messages, send unsolicited sales calls, among other maneuvers. What to do?

- Keep system software current
- Implement firewall and intrusion detection products
- Set strong authentication for admin and user accounts
- Isolate VOIP servers from other desktop devices with VLANs
- Monitor and manage traffic throughout the day



Look at securing your VOIP network. Contact your Account Executive for info.

## Mitel Upgrades 5550 IP Attendant Console

Mitel's new Release 3.0 for its 5550 Console brings a new level of capabilities to its highly functional operator endpoint. With the new database import capability that allows additional database fields to be viewed and accessed by the console operator, attendants can easily view all relevant information about any enterprise user and can quickly transfer callers to users' cell phones, Teleworker phones, or alternate numbers with the simple click of the mouse. A fresh new GUI layout of the console screen allows attendants to customize their screens to make the most efficient use of the information available to them, whether it be an expanded Queued Calls window, or displaying more BLF entries to better monitor high traffic users. The addition of a Comments Field provides console operators with the ability to temporarily update a user's status with a message or comment that is visible to all the operators in a network. All of these new features will improve console attendant productivity and efficiency, allowing them to be more responsive to callers and enterprise users.

Telephone	First Name	Last Name	Comments	Department	Location	Email	Cell number	Fax
1112	Pat	Conlin		IT	Indenius	pat.conlin@...	123-5555	1182
1203	Jane	Doe		Marketing	adsfj	888-7777	664-3333	
1134	Bob	Smith 'O'hell		Sales 'Spec'	Kanata, &N.	bob.smith@...		
1205	John	Smith		IT	banier	john.smith@...	8788999	
1135	Annie	Su		R&D	Ottawa	annie.su@...	888-8888	

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We welcome your ideas, your comments, and your stories.

Thank you for your Partnership

## .tel Domain receives approval from ICANN

The .tel domain has been approved for use by ICANN (Internet Corporation for Assigned Names and Numbers). Conceptually, .tel will be used to enable people to communicate directly with a person behind a web site using VOIP, e-mail, or SMS.

Many feel that this new development will allow streamlined communication with users controlling how and where they may be reached. It is expected that .tel addresses will begin to be awarded in 2007.

## The Ultimate in Mobility—Merging your Cell Phone with your Business

Mobile Extension enables a mobile user to *twin* their desk phone with an internal or external PSTN-connected phone (i.e. a cell phone).

When the user's office desk phone rings, the twinned phone will ring simultaneously. The device that answers the call first will establish a voice path with the incoming call and the other phone will cease to ring. Unanswered calls can be forwarded to voice mail.

Mobile Extension allows users to extend commonly used PBX features such as hold and transfer to their cell phone. This allows an enterprise's increasingly mobile workforce to have access to rich telephony features and applications while they are on the move. When configured as a twin, the cell phone acts as an extension of the enterprise desk phone, providing a single number contact and an integrated mobile and desktop experience. Get more details from your ICS representative today.



## Verizon Sued over claimed NSA Phone Record Sharing

A lawsuit filed in mid-May in New Jersey claims that Verizon violated Federal laws and 1st and 4th Amendments by turning records over to the government. The suit was filed by two attorneys in private practice.

They say that "Federal law prohibits phone companies from giving records to the government without a warrant" - which is an alleged violation of the Constitution and Telecommunications Act. The US DOJ filed a motion to dismiss a similar class action lawsuit against AT&T that was filed days earlier.

More to come on this developing story.

## 3-Year Warranty!

Attention Small System Users—ICS is happy to deliver our successful extended warranty program for select systems until June 30th!

For new XTS, XTSc and IP systems from Vodavi you will get a bonus of 2 years of warranty on all upgraded systems.

Discounts off LIST price are 20% during the period!  
Trade ins vary—call for details.

*Have a great service experience? Tell us about it & get a Complimentary restaurant gift certificate. Send e-mail to [dervolino@icstelecom.com](mailto:dervolino@icstelecom.com)*

*A Thank you from ICS Telecom*