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Subject: ICS Telecom Receives Contract Award for New York State Telephone Systems

ICS Telecom, Inc., an organization with operations throughout Western and Central New York, and headquarters in Rochester, has announced that it is one of the firms chosen by New York State Office of General Services for a Five (5) Year Contract to provide business key telephone systems to eligible offices.

The award, effective in August, 2004 enables New York State agencies and other authorized users such as towns, villages and other municipalities including schools, along with volunteer fire departments, and certain non-profits to purchase systems using this contract. This contract was competitively awarded therefore users are not required to perform a formal bid.

New York State has chosen up to three companies per geographic region. ICS will offer the Inter-Tel product line for the various offices under this arrangement. The Regions include the Buffalo, Rochester and Syracuse metropolitan areas.

ICS President, I.C. Shah remarked, "This is a very positive development for ICS Telecom. We have historically provided valuable communications services to many private businesses, and municipal organizations for over three decades, including the U.S. Department of Justice. Adding the key system contract is a natural progression, and a great fit for our portfolio."

ICS Telecom is a major provider of telecommunications and data equipment and network services in Western and Central New York.

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